



wade college

founded 1962

STUDENT HANDBOOK 2009 - 2010

Welcome

Welcome to Wade College and our college community. Our number one priority is you, our students. The administration and faculty have created a program of study that rigorously and innovatively combines the merchandising and design fields. Students of Wade College learn to recognize excellence in design and to have critical understanding of how art and design interact within the broader context of the business, marketing, merchandising, and design industries. This particular blending makes Wade College unique. The college's faculty, some of whom are working professionals in the merchandising and design fields, bring considerable expertise to the college's studios and classrooms. Faculty credentials and commitment, the small, close-knit feeling of the college, combined with its use of technology and ease of availability to students, provide our diverse student body with remarkable instruction.

Our Commitment, Your Responsibility

We are dedicated to helping you fulfill your dreams. We pledge to provide quality education in the classrooms, job skills in the form of real-world class assignments, workshops and activities, access to technology, and career assistance in the form of job placement, referral networks, and market placement. Alone, these things are not enough. You have the most important role to play. You must attend class, build a portfolio, and participate in activities.

Our Slogan

The college's slogan is "Get the Attention You Seek." We chose this slogan carefully because it expresses our commitment to personalized attention. We strongly feel you will find no other college as committed to providing open access to all of its employees, including the President. We encourage all students to take advantage of this unique characteristic of the college.

The Handbook

This handbook contains information vital to your life as a student. The handbook is designed to be used in conjunction with other Wade College publications, including the college catalog, the college website, the college tuition and enrollment agreement, and the college-sponsored housing handbook. It is your responsibility to be acquainted with the material contained in all Wade College publications.

The information contained is accurate at the time of publication. Wade College reserves the right to make changes as circumstances demand with reference to admission, registration, tuition and fees, attendance, curriculum requirements, conduct, academic standing, candidacy, and graduation. Any changes in campus policy will be publicized through the student newspaper, college website, campus postings, electronic mail, and similar publications. The most current information regarding academic policies is available through the Offices of the Directors of Education and Student Services at 214.637-3530.

We hope the information in the student handbook will be useful during your stay at Wade College. This book is divided into several sections, and each section is organized with subheadings. Please keep this book and use it to get involved with Wade College and the surrounding community. We look forward to celebrating your accomplishments as college students. We would like to extend our best wishes for continued success throughout your stay at Wade College.

We are glad that you are here!

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GENERAL INFORMATION

PHILOSOPHY

The faculty, Board of Trustees, and administrators at Wade College are committed to the concept that our college be an open door to learning. With this goal in mind, we extend an educational opportunity to students of all ages who can profit from instruction. Every effort is made to provide equal access to the educational opportunities offered at Wade College without regard to age, gender, color, national or ethnic origin, race, religion, creed, and/or disability.

In keeping with this philosophy, Wade College recognizes and accepts the responsibility for providing curricula for university-bound students, for students seeking career opportunities in a variety of occupations, and for persons of the community seeking cultural enrichment, short-term skill training, or personal improvement opportunities. The college will seek to achieve these goals within the limits of its legal responsibilities and available fiscal resources.

STUDENT'S RESPONSIBILITIES

It is the student's responsibility to be familiar with the provisions of Wade College's literature, especially documents such as the college catalog, the student handbook, the tuition and enrollment agreement, and the college-sponsored housing handbook (particularly if one is living in the student housing). The college reserves the right to change any provision or requirement at any time within the student's term of enrollment. The college further reserves the right to ask the student to withdraw for cause at any time.

COLLEGE CALENDAR

Wade College shall adopt a college calendar or schedule for classes and activities which shall conform in all ways to any and all applicable federal and state regulations.

A trimester shall include at least fifteen (15) weeks for instruction. The college shall establish its own dates for orientation, registration, holidays, final examinations, and the beginning and end of each trimester.

Please refer to the *Wade College Catalog* or website for the most up-to-date college calendar.

SCHOOL PLANTS

Campus

Wade College leases space in the Dallas Market Center and INFOMART.

The college occupies approximately 14,000 square feet on the second floor of the INFOMART building and another 1,000 square feet on the first floor of the World Trade Center of the Dallas Market Center. Additional areas throughout the complex are also available for college use. These areas are used for student orientations, exhibits, portfolio critiques, fashion shows, large assemblies, presentations by special guest lecturers, and graduations.

Student Identification Cards

Student identification (ID) cards are distributed during registration. This card should be carried when attending classes or other college-sponsored events. Possession of a Wade College ID card enables a student to request, in advance, admission to the World Trade Center.

Library

The Wade College Library, conveniently located in the center of campus, provides an attractive atmosphere for study, research, recreational reading, and listening and viewing educational materials.

Library Orientation

A quick tour of the library is given to all incoming students during the registration/orientation process. During the trimester, however—usually at the beginning—a more thorough orientation is conducted in the *Introduction to the Wade College Experience* course. This orientation covers use of the library, policies and procedures, getting a library card, use of the library's databases, and use of the library's online catalog.

College-Sponsored Housing

The college offers an optional college-sponsored housing program located at 14041 Preston Road, Dallas, Texas, 75254. The optional housing program is for single students who do not live in the Dallas/Ft. Worth area and elect not to make their own housing arrangements. Students who live in the Dallas/Ft. Worth area may elect to live in student housing, however, they must obtain approval from the Office of the President no later than 14 days prior to the start of each trimester.

Students who live with spouses or children are not eligible for the college's housing program, and must make their own living arrangements. They may contact the Admissions Department for referral assistance.

Please refer to the *Wade College College-Sponsored Housing Handbook* provided under separate cover and found at:

http://www.wadecollege.edu/content/uploads/pdfs/wc_sponsored_housing_handbook.pdf

College Bookstore

Wade College operates a college bookstore for the convenience of students and employees, and guests. The bookstore is operated on a part time basis. Wade College does not distribute or purchase used textbooks and supplies.

Dallas Market Center

Covering more than 100 acres, the Dallas Market Center is composed of four buildings—the World Trade Center, Trade Mart, International Floral Design Center, and Market Hall, a 214,000 square-foot temporary exhibition facility.

The Dallas Market Center, the largest wholesale merchandise resource in the world as recorded by the *Guinness Book of World Records*, is the one location where retailers from around the globe source a wide range of products ranging from home furnishings, gifts, decorative accessories, lighting, garden accessories, and gourmet items to textiles, fashion accessories and women's, men's, children's, and western apparel. With more than 50 markets each year attended by more than 200,000 buyers, the Dallas Market Center offers an array of services geared toward helping retailers expand business and increase profits.

Markets

Numerous events will be held at the Dallas Market Center in 2010. Information about markets can be obtained from the Dallas Market Center at:

<http://dallasmarketcenter.com/public/eventcalendar.aspx>

Market Shuttle Service

During markets, shuttles run from hotels and from buildings within the Dallas Market Center. Transportation throughout the complex is available continuously from 7:30 am to 7:30 pm. The number of the Dallas Market Center Transportation Dispatch is 214-655-6134.

Emergency and Protective Services

Emergency and protective services are available to students at Wade College. Both are provided by the World Trade Center and the INFOMART.

World Trade Center: The number for emergency services is 214-741-HELP (4357). The number for 24-hour protective services is 214-655-6166.

INFOMART: The number for 24-hour protective services is 214-800-8111.

Mail Service

The first floor of World Trade Center houses a U.S. Post Office, United Parcel Service (UPS) office, and Federal Express (FedEX) office. The first floor of the INFOMART has a postal drop for regular mail, and UPS, and FedEX.

Dining

Both the World Trade Center and the INFOMART have numerous food and beverage service locations.

Handicapped Facilities

The World Trade Center and the INFOMART are fully accessible to the handicapped. Ramps, elevators and specially furnished restrooms are available throughout the facility. Wade College is in compliance with all local and federal laws regarding provision for disabilities.

Smoking Policy

Wade College is a “clean air” campus. Smoking is not permitted inside the World Trade Center or the INFOMART.

EXTREME WEATHER

In the event of inclement weather or other reasons requiring the closing of the campus or the delay of the start of classes, a notice be broadcast on television Channel 5 (KXAS) and the college’s website. Notices may also be sent to students via electronic mail.

OUT OF CLASS ACTIVITY – FIELD TRIPS

There are various course-related activities that take place outside the classroom and the college. All of these activities are voluntary extracurricular activities. Students are required to provide their own transportation to field trip locations. Students who provide car pool assistance to fellow students should be certain they have adequate insurance coverage. All students who participate in a field trip are required to complete a release form to assure their understanding of the conditions established for such a trip.

FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT

In compliance with the *Texas Open Records Act* and the *Buckley Amendment* (Public Law 93-579), Wade College will consider the following information to be “public or directory information” unless the individual student advises the Office of the Registrar in writing that his/her name should not be included or released as public information: student name, date and place of birth, home address, home telephone, e-mail address, marital status, classification, dates of attendance, major and minor, current class schedule, degrees and awards received, number of hours enrolled for current trimester, photographs, previous education agencies/institutions attended, and the most recent previous educational agency or institution attended by the student.

Students desiring to review their records may do so through a request to the Registrar.

Challenge to Accuracy of Record Keeping

Any student who challenges the accuracy of his/her record should follow this procedure:

1. Informal Review. The student and the Registrar meet to review any perceived discrepancies.
2. Formal Review. If the informal review does not resolve the question of accuracy, the student may request a formal review via the "Student Appeals and Complaint Procedure" outlined in this student handbook.

EQUAL OPPORTUNITY STATEMENT

Wade College is an equal opportunity institution and employer. The college does not discriminate on the basis of age, gender, color, national or ethnic origin, race, religion, creed, and/or disability in the administration of its educational policies, scholarships and loan programs, employment practices, and all institutional programs.

Wade College does not make any pre-admissions inquiry about disabilities. Information regarding disabilities, voluntarily given or inadvertently received, will not adversely affect any admission decision. If you require special services because of your disability, you may notify the Offices of the Director of Education and Student Services. This voluntary self-identification allows Wade College to prepare appropriate support services to facilitate your learning. This information will be kept in strict confidence and has no effect on your admission to the college. Any student inquiries or complaints concerning Section 504 of the *Rehabilitation Act of 1973* or the *Americans with Disabilities Act (ADA) of 1990* should be referred to the Office of the President.

ACADEMIC INFORMATION

DEGREES

Wade College grants the Associate of Arts degree in Merchandising and Design.

DIRECTORS OF EDUCATION AND STUDENT SERVICES

The Directors of Education and Student Services provide leadership in the implementation of effective academic planning, ensure excellence in academic programs and support, and represent the academic and learning interests of the college. More specifically, their office provides support to the library and leadership in the development and supervision of academic and related programs, including modifications in curriculum, degree programs, and organization in conjunction with the faculty.

The Offices of the Director of Education and Student Services promote academic integrity and responsibility. The offices are dedicated to the academic and professional success of every student, as well as the well-being of faculty and staff.

ACADEMIC ADVISEMENT

The advisement process usually begins with new-student orientation. The Offices of the Director of Education and Student Services work closely with the student to plan a program of study and to prepare a degree plan for each trimester.

The purpose of academic advisement is: to determine and clarify career and educational choices; to relate the selection of courses to career and educational choices; to facilitate transfer to a senior college or university, if so desired; and to facilitate graduation from Wade College.

The President and the Directors of Education and Student Services serve as Academic Advisors.

CLASSIFICATION OF STUDENTS

Students at Wade College are classified as follows:

Freshman	Having 0-29 hours of earned college credit
Sophomore	Having 30 or more hours of earned college credit
Full-time	Enrollment in 12 or more hours in a given trimester
Part-time	Enrollment in less than 12 hours in a given trimester

SCHEDULE CHANGES [ADD/DROP]

Students desiring to make schedule changes after their initial registration each trimester must do so during the designated "Drop and Add" period as scheduled in the college catalog.

A student who drops a course after registration but before the 14th day of the trimester's official start date will receive a grade of "W." A student who drops a course after the 14th day of the trimester's official start date will receive a grade of "WF."

The grade "Q" may be assigned to a student only when he/she has a justifiable reason (such as illness or a death in the family) to drop a course after the 14th day of the trimester's official start date. Permission must be granted by the Office of the President.

Official withdrawal from a course is initiated in the Offices of the Director of Education and Student Services. A student who stops attending a class without officially dropping it will receive a grade of "F" for that class.

REPEATING COURSES

When a course is repeated, the last performance grade earned will be the grade that will factor into the student's cumulative grade point average.

WITHDRAWAL FROM THE COLLEGE

When a student finds it necessary to withdraw from school before the end of the trimester, he or she should obtain a withdrawal form from the Office of the President. Full instructions for withdrawing from college will be given at the time the withdrawal form is picked up. Students who withdraw after the 14th day of the trimester's official start date will receive a grade of "WF."

INCOMPLETE GRADES

The conditional grade "I" (Incomplete) may be assigned to a student only when he/she has a justifiable reason (such as illness or a death in the family) for not being able to complete a course within the given trimester. The student should pre-arrange this grade with the instructor, and the student must not assume that such a grade will automatically be awarded. To remove an "I", the student must complete all coursework within 30 days after the next trimester's official start date. Failure to complete the work by the deadline will result in the student receiving a failing grade (a grade of "F").

TRANSFER CREDITS TO WADE COLLEGE

New students who wish to have coursework completed at other colleges evaluated for transfer should contact the Registrar's Office at the time of enrollment. The college will notify each transfer student of accepted credits prior to the end of the first academic term in which they are enrolled.

ACADEMIC PROBATION, SUSPENSION, AND APPEALS

Students are expected to maintain a minimum grade point average of 2.0 in every trimester. Any time a student's cumulative grade point average (GPA) falls below 2.0, that student is placed on academic probation for the next trimester. If the student fails to achieve a cumulative GPA of 2.0 or better in the semester in which he/she is on probation, the student will be placed on academic suspension.

A student suspended from the college for the first time for failure to meet the minimum academic standard of 2.0 cumulative grade point average (CGPA) may not re-enroll for the following trimester. The second suspension is for two trimesters, and the third suspension is for an indefinite period of time. A student may appeal this action if there are extenuating circumstances which might alter this suspension status. An Academic Appeal is processed through the Offices of the Director of Education and Student Services.

The college will notify students in writing of their status when they are placed on academic probation or suspension. After a student has been on academic suspension, he/she must reapply for admission to Wade College through the Offices of the Director of Education and Student Services.

CLASS ATTENDANCE

Wade College believes that one of the single greatest predictors of student success is attendance. Therefore, students are expected to attend all classes in which they are enrolled. Class attendance is

the responsibility of the student. It is also the responsibility of the student to consult with all instructors when an absence occurs.

Instructors are responsible for keeping an accurate record of class attendance and informing students of the importance of attendance. A student who experiences attendance problems, for whatever reasons, is strongly encouraged to consult with each of their faculty members as well as his/her academic advisor.

Each individual instructor is responsible for informing the students in his/her class at the beginning of each trimester of the class attendance requirements and what constitutes excessive absences.

NOTE: An excused absence will not factor against a student's attendance record in any class. Officially excused absences are either pre-approved participation in a school-sponsored activity or pre-approved market assignments [must be MDSA-sponsored assignments and the student must be an active member of MDSA]. However, even when an absence is excused, the student is still responsible for any material covered in class during the time missed.

To recognize "good attendance," students may choose to count their attendance as their final exam grade. The policy is as follows:

Absences are based on class days, not class hours; consequently, if a student is not present during the instructor's daily one-hour class, daily two-hour class or three-hour class, etc., the instructor will record an absence for the student. **If a student fails to attend a class session, an absence will be recorded for that student REGARDLESS OF THE CAUSE.** If the class meets:

One (1) time per week, the student is allowed one (1) absence. If the student misses more than one (1) time, he/she must take the final.

Two (2) times per week, the student is allowed two (2) absences. If the student misses more than two (2) times, he/she must take the final.

Three (3) times per week, the student is allowed three (3) absences. If the student misses more than three (3) times, he/she must take the final.

The breakdown follows:

<u>Number of Absences</u>	<u>Equivalent Exam Grade</u>
0	100
1	96
2	91
3	85

Absences are recorded up to the last day of school preceding final exam week. A student who is exempt from a course final exam does not have to report to that class during the week of final exams.

Absence for Religious Holidays

In accordance with state law, a student absent due to the observance of a religious holiday may take examinations or complete assignments scheduled for the day[s] missed within a reasonable time after the absence if the student has notified the instructor of each class of the date of the absence within the first 15 days of the trimester. Notification must be in writing, either personally delivered with receipt of the notification acknowledged and dated by the Director of Education and Student Services, or by certified mail, return receipt requested.

Only holidays or holy days observed by a religion whose place of worship is exempt from property taxation under Section 11.20 of the Tax Code may be included. A student who is excused under this

provision may not be penalized for the absence, but the instructor may respond appropriately if the student fails to complete the assignment or examination.

HOLDS ON STUDENT RECORDS AND DEGREE

A student's records may be withheld for non-payment of any college financial obligation. Records are withheld only after a student has failed to respond to repeated written and verbal notices that he or she has an unpaid obligation.

In withholding a student's record, the college may deny him or her the privilege of registering for a subsequent trimester, of securing a transcript, books and supplies, or of graduating.

Students are expected to answer promptly all communications received from college offices. Failure to respond to repeated written and verbal notices will result in the withholding of the student's records. Such failure may also result in a student being dismissed from the college.

The college reserves the right to withhold the degree of a student who has completed all academic requirements but who has a case of a major violation pending with the Disciplinary/Grievance Committee or who retains an outstanding financial obligation to the college at the time of that student's graduation. Reminder: Participation in graduation ceremonies will not be allowed if financial obligations to the college are not met.

Financial obligations include payment of tuition, fees, library fines, or other fees levied by the college.

PRESIDENT'S HONOR ROLL

Students who earn a 4.0 grade point average while enrolled in at least 12 semester hours are listed on the President's Honor Roll at the end of each trimester.

DIRECTOR OF EDUCATION AND STUDENT SERVICES' HONOR ROLL

Students who earn a 3.5 or higher grade point average while enrolled in at least 12 semester hours are listed on the Director of Education and Student Services' Honor Roll at the end of each trimester.

PHI THETA KAPPA

Phi Theta Kappa is an international two-year college honorary scholastic society. It is an honor to be selected into the membership of Phi Theta Kappa.

VALEDICTORIAN

The title of valedictorian is awarded to the highest ranking graduate of the entire graduating class based on grades and overall GPA. It is the most prestigious honor that can be bestowed upon a graduate.

SALUTATORIAN

The title of salutatorian is awarded to the second-highest graduate of the entire graduating class based on grades and overall GPA. It is the second-highest honor that can be bestowed upon a graduate.

STUDENT SERVICES

Student services at Wade College exist to facilitate students' academic achievement. The student services staff works to facilitate student achievement by providing prospective and current students with accurate and up-to-date information regarding admission requirements, financial assistance available, programs available at the college, job and career planning and placement, college-sponsored housing, and student organizations and activities.

FINANCIAL AID

The purpose of financial aid at Wade College is to help students meet the cost of attending the college and to help provide financial assistance to any student who might be denied a college education because of insufficient funds. Although the primary responsibility for financing an education rests with the student and his or her family, Wade College understands that many students will require financial assistance. Wade College is committed to helping students achieve their educational goals, and to facilitate that achievement, the Financial Aid Department can help you through the process of applying for federal and state financial aid.

Students at Wade College are eligible to apply for financial assistance under the following college, private, and Federal Student Aid programs:

- Federal Pell Grant Program
- Academic Competitiveness Grant
- William D. Ford Federal Direct Loan Program (Subsidized and Unsubsidized)
- Federal Direct Parent Loan Program for Undergraduate Students (PLUS)
- Wade College Institutional Loan Program
- Wells Fargo Education Connection Career Loan Program

To be considered for federal aid, each student must:

1. Use the Wade College FICE number (010130) on all forms.
2. Obtain a pin number from the Department of Education at www.pin.ed.gov.
3. Complete the FAFSA (Free Application for Federal Student Aid); this form may be completed online at www.fafsa.ed.gov, or students may acquire the paper application in the Office of the Director of Financial Aid.
4. Complete all additional materials sent to you by the Wade College Financial Aid Office.
5. Sign and return the Student Financial Plan sent to you by the Office of Financial Aid.

Application Periods and Deadlines

The application period to receive financial aid begins January 1 of each year for the following academic year. A completed financial aid packet should reach the Office of Financial Aid by the following dates:

Fall Trimester:	August 1
Spring Trimester:	December 1
Summer Trimester:	April 1

The Hope Scholarship Credit

Beginning January 1, 1998, students may be eligible to claim a nonrefundable Hope Scholarship Credit against their federal income taxes. The Hope Scholarship Credit may be claimed for the qualified tuition and related expenses of students enrolled at least half-time in one of the first two years of postsecondary education and enrolled in a program leading to a degree, certificate, or other recognized educational credential. Eligible tuition and fees will be defined by IRS and will be offset by any grants, scholarships, or refunds received.

The Hope Scholarship Credit may be claimed for payments of qualified tuition and related expenses made on or after January 1, 1998, for academic periods beginning on or after January 1, 1998.

Lifetime Learning Credit

Beginning on July 1, 1998, students may be eligible to claim a nonrefundable Lifetime Learning Credit against their federal income taxes. The Lifetime Learning Credit may be claimed for the qualified tuition and related expenses of students enrolled in eligible educational institutions. If a student is claiming a Hope Scholarship Credit, none of that student's expenses for that year may be applied toward the Lifetime Learning Credit.

The Lifetime Learning Credit may be claimed for payments of qualified tuition and related expenses made on or after July 1, 1998, for academic periods beginning on or after July 1, 1998. For more information, contact the Office of Financial Aid.

COLLEGE-SPONSORED HOUSING

Learning and growing at an institution of higher education is part of the academic experience. At Wade College, we believe that the learning experience continues long after the traditional classroom doors are closed. We believe that the college-sponsored housing setting is an ideal place to broaden your life experiences. It is a place where you can learn how to communicate and interact within a community setting, while learning, growing, and developing as an individual.

Please refer to the Wade College *College-Sponsored Housing Handbook, Tuition and Enrollment Agreement*, and *College Catalog* for applicable terms and conditions of the policies and regulations of the college-sponsored housing program.

STUDENT ACTIVITIES

Wade College offers a number of beneficial and stimulating activities aimed at increasing student involvement in the college, enhancing individual development, promoting desirable social interactions, providing recreational activities, and preparing skills for professional development.

The Directors of Education and Student Services have overall responsibility for student activities. The Directors of Education and Student Services shall be responsible for maintaining a current student activities calendar and for planning and implementing a broad activities program.

STUDENT ORGANIZATIONS

Student organizations help support the college's mission of providing students with experiences that enrich their lives both culturally and socially. These organizations complement the classroom experience by providing students with the opportunities to develop intellectual, humanitarian, and leadership skills. In addition, participation in student organizations offers networking opportunities while in college and after graduation.

Any student or group of students may petition the Directors of Education and Student Services for approval to establish a new club or organization. Any such organization must be compatible with the philosophy and purposes of Wade College.

No student organization may establish admission criteria, operating practices, officer selection criteria, or other standards which discriminate on the basis of ethnicity, age, creed, gender, disability, or national origin.

All student clubs and organizations must have a faculty or college employee sponsor approved by the President.

CAREER PLANNING AND JOB PLACEMENT

A student's career is our business. Career planning and placement for students of Wade College is offered through the offices of the Executive Director and the Director of Alumni Relations and Placement. Career development and professional job search assistance is provided to alumni and current students through individual career counseling and exploration of various career opportunities. These offices also provide instruction in writing resumes and cover letters, portfolio presentations, and self-promotion, including interviewing skills and networking techniques to prepare students for the job market. Specific services also include a job board, a wide range of career and personal development workshops, and on-campus recruiting.

STUDENT RIGHTS AND RESPONSIBILITIES

Each individual student is considered to be a responsible adult and is expected to act accordingly. Emphasis will be placed on standards of student conduct rather than on limits or restrictions on students. A student's enrollment is subject to and implies acceptance of the standards of conduct which are developed and published in, but not limited to, the *Student Handbook*, the *College Catalog*, the *College-Sponsored Housing Handbook*, the *Tuition and Enrollment Agreement*, the *College Website*, the *Board of Trustees Handbook*, and/or the *Policy Handbook*, and which may be explained and clarified in other codes or statements prepared and published by the college. Non-compliance with these standards will be sufficient cause for suspension from the college. Authority for suspension of a student is vested with the Disciplinary/Grievance Committee.

All applicable state laws and city ordinances are in effect and enforceable on the premises of Wade College facilities.

The conduct of persons on the premises of Wade College must not interfere with the orderly processes and governance of Wade College.

Wade College is an educational institution committed to the philosophy that a college should open its doors to all citizens who can profit from its educational programs.

The Board of Trustees and the college administration will not condone or tolerate acts calculated to disrupt the continuing educational functions of the college, or to deny to any person or persons their opportunity to participate in the educational program of the college.

INDIVIDUAL RESPONSIBILITIES

The Board of Trustees of Wade College expects employees, students, visitors, and guests of the college to accept the following responsibilities:

1. compliance with and support of duly constituted civil authority;
2. respect for the rights of others and cooperation to insure that such rights are maintained, whether or not one agrees with the views of those exercising such rights;
3. cooperation to insure that the will of the majority is implemented after due consideration, but not to include the suppression of the minority;
4. to exercise disagreement in a responsible manner and within a framework compatible with the orderly resolution of differences; and
5. knowledge of and active support of college regulations.

STUDENT CODE OF CONDUCT

GENERAL POLICY

The primary concern of Wade College is the student. The college attempts to provide for all students a campus environment conducive to academic endeavors and social and individual growth. To that end, rules, regulations, and guidelines governing student behavior and the student's relationship with the college have been formulated into a student code of conduct and discipline. Enrollment at Wade College is considered implicit acceptance of these and other policies applicable to students, all of which are educational in nature and designed to help students understand expectations and accept responsibility for their actions. This code and other college policies are subject to change without notice. Students are responsible for obtaining all published material and updates relating to the code and to become familiar with other rules and guidelines that have bearing on student behavior and responsibilities.

Students of Wade College are expected to conduct themselves during the educational process in the same manner as will be expected in an employment situation. Consequently, the following is the all-encompassing policy statement regarding general student conduct while in the school facility, on school grounds, in extension facilities [which includes the INFOMART, World Trade Center, and the college-sponsored housing], and on/at field trip locations:

Wade College reserves the right to suspend or permanently terminate any student whose conduct is detrimental to the educational environment within the classroom, to the well-being of fellow students and/or faculty and staff members, or who causes damage to the appearance or structure of the school facility, damage, loss, or theft of equipment, material, and software therein, or who copies or otherwise plagiarizes the art work or assignments/projects of any other student(s) or professional(s), or who verbally abuses, insults, physically or psychologically threatens or intimidates other students, faculty, or staff, or who otherwise displays conduct detrimental to his or her own academic progress or ultimate success in the field for which he or she is being educated. When a student's conduct and/or violation of the law also adversely affects Wade College's pursuit of its recognized educational objectives, Wade College may enforce its own regulations.

The college will seek to solve disciplinary problems by internal procedures of due process conducted through the Disciplinary/Grievance Committee of Wade College, which consists of the President and the Directors of Education and Student Services. When necessary, off-campus law enforcement and judicial officials may be involved. Wade College reserves the right to discipline students in violation of the conduct policy separate from any legal action that may be deemed necessary.

PROHIBITED ACTIVITIES

The following actions are strictly prohibited on the Wade College campus and other college property or facilities and during all college-sponsored activities wherever occurring.

1. Disrupting or obstructing, or attempting to disrupt or obstruct, any lawful activity of the college.
2. Illegally possessing, using, selling, or being under the influence of illegal drugs or narcotics.
4. Possessing, using, selling, or being under the influence of alcoholic beverages. Alcohol is strictly prohibited anywhere on campus and/or extension facilities.
5. Possessing or using firearms, weapons, or explosives on the college campus, unless authorized by the college.

6. Threatening by force or violence the overthrow of any legally constituted governmental body or system, or any local, state, or federal law, or any rule, regulation, or policy of the Board of Trustees and administrative officials of the college.
7. Engaging in any obscene, profane, reckless, tumultuous, destructive, or unlawful course of conduct.
8. Hazing in all forms, as defined and prohibited in the Texas Penal Code, Articles 1152, 1153, 1154, and 1155.
9. Academic dishonesty [see below].
10. Providing false information to a college official.
11. Racial or sexual harassment.
12. Misusing the college's computing and informational resources.
13. Malfeasance in an elective or appointive student office of any college endeavor.
14. A student's dress or grooming may not materially and substantially interfere with normal school operation
15. Refusing or failing to comply with a lawful order of any college or official acting in the performance of duties in the administration and enforcement of these policies.
16. Arson or attempted arson.

ACADEMIC DISHONESTY

WADE COLLEGE seeks to promote and ensure academic honesty and personal integrity among students and other members of the college community. Toward this end, the college has an **Honor Code** to which all students subscribe as a condition of admission to the college. It provides as follows: "I will be academically honest in all my academic work and will not tolerate academic dishonesty in others." In addition, the college has developed a policy and procedures on academic honesty to serve the aforementioned goals. Academic honesty means performing all academic work without cheating, lying, tampering, stealing, receiving assistance from any other person, or using any source of information that is not common knowledge.

All students are responsible for knowing the policy and procedures on academic honesty. No student shall knowingly perform, attempt to perform, or assist another in performing any act of academic dishonesty. The following acts by a student are examples of behavior constituting academic dishonesty:

1. **Plagiarism:** This means submitting for academic advancement the words, ideas, opinions, or theories of another that are not common knowledge, without fair attribution to that other person. Unfair attribution includes, but is not limited to, a direct quotation of all or part of another's words without identifying that fact by appropriate marks, or merely stating the source generally in a bibliography without having noted the specific sources within the body of work. Plagiarism includes, but is not limited to, the following acts when performed without fair attribution:
 - A. Directly quoting all or part of another person's written or spoken words without quotation marks, as appropriate to the discipline;
 - B. Paraphrasing all or part of another person's written or spoken words without notes or documentation within the body of the work;
 - C. Stating an idea, theory, or formula originated by another person;
 - D. Repeating information, such as statistics, that is not common knowledge and that was originally compiled by another person; and
 - E. Purchasing (or receiving in any other manner) a term paper or other assignment, that is the work of another person, and submitting that term paper or other assignment as the student's own work.
2. **Unauthorized assistance:** Giving or receiving assistance in connection with any examination or other academic work that has not been authorized by a faculty member. During examinations, quizzes, lab work, and similar activity, students are to assume that any assistance (such as books, notes, calculators, and conversation with others) is unauthorized unless it has been specifically authorized by a faculty member. Examples of prohibited behavior include, but are not limited to, the following when not authorized:

- A. Copying, or allowing another to copy, answers to an examination or quiz;
 - B. Transmitting or receiving, during an examination or quiz, information that is within the scope of the material to be covered by that examination or quiz (including transmission orally, in writing, by sign, electronic signal, or other manner);
 - C. Giving or receiving answers to an examination, quiz, or homework assignment scheduled for a later time;
 - D. Completing for another, or allowing another to complete for you, all or part of an assignment (such as a paper, exercise, homework assignment, presentation, report, computer application, or computation);
 - E. Submitting a group assignment, or allowing that assignment to be submitted, as the work of all of the members of that group when less than all of the group members assisted substantially in its preparation; and
 - F. Unauthorized use of a programmable calculator or other electronic device.
3. **Lying/Tampering:** Giving any false information in connection with the performance of any academic work or in connection with any procedure under this policy. This includes, but is not limited to:
- A. Giving false reasons (in advance or after the fact) for failure to complete academic work;
 - B. Falsifying the results of any laboratory or experimental work or fabricating any data or information;
 - C. Altering any academic work after it has been submitted;
 - D. Altering grade, lab, or attendance records;
 - E. Damaging computer equipment (including disks) or lab equipment in order to alter or prevent the evaluation of academic work, unauthorized use of another's computer password, disrupting the content or accessibility of an Internet site, or impersonating another to obtain computer resources;
 - F. Giving false information or testimony in connection with any investigation or hearing under this policy; and
 - G. Submitting for academic advancement an item of academic work that has previously been submitted for academic advancement, unless done pursuant to authorization from the faculty member supervising the work or containing fair attribution to the original work.
4. **Theft:** Stealing, taking, or procuring in any other unauthorized manner (such as by physical removal from a professor's office or unauthorized inspection of computerized material) information related to any academic work (such as exams, grade records, forms used in grading, books, papers, computer equipment and data, and laboratory materials and data).

Students and faculty who suspect that an act of academic dishonesty has taken place should inform the Director of Education and Student Services (214-637-3530). Any student with knowledge of a violation who fails to report it shall also be in violation and considered to have committed an act of academic dishonesty.

SERIOUS INFRACTIONS

Although the listing below is not an all-inclusive list, engaging in the following and other similar activities may result in severe disciplinary sanctions. For serious infractions such as those listed below, the college may take actions up to and including suspension from the College, even on the first offense. A person participating in such activities may also be subject to arrest by the appropriate law enforcement authorities:

- Alcohol
- Arson
- Failure to comply with official directives
- Falsification of records
- Fighting or physical abuse
- Illegal drugs
- Lewd, indecent, or obscene conduct
- Theft
- Unauthorized entry on college campus

Vandalism
Violation of local, state, or federal laws

ANONYMOUS ACTIVITIES

The conduct or participation in such anonymous activities as threatening or obscene letters, disturbing telephone calls, bomb threats, and false alarms will not be tolerated. Students found engaging in such conduct may be subject to immediate dismissal.

CLASSROOM CONDUCT

Students are expected to conduct themselves in the classroom and/or laboratory in a manner that is conducive to good academic progress. Failure to comply with the lawful direction of a faculty member, teaching assistant, and/or laboratory instructor may be a disruption for all students enrolled in the class. Disruptive conduct is considered a serious offense. Faculty members reserve the right to remove a student from a class for just cause. Students removed may be referred to the Disciplinary/Grievance Committee for disciplinary action, up to and including expulsion.

ADMINISTRATIVE SUMMONS

Students are expected to respond to an administrative summons from a faculty member, an administrator, or administrative office within the time frame noted in the summons. A student who fails to respond to an administrative summons is violation of the Student Code of Conduct and may be subject to disciplinary action.

ADMINISTRATIVE DIRECTIVE

Students are expected to comply with all legal directives given by college faculty and staff acting in the performance of their duties.

STUDENT DISCIPLINE

Supervision of student conduct, including academic integrity or acts of academic dishonesty, at Wade College is the direct responsibility of the Disciplinary/Grievance Committee. This committee shall investigate and gather information concerning a reported incident of student misconduct according to the “Disciplinary Due Process Procedure” outlined below. The Disciplinary/Grievance Committee may impose one or more of the following sanctions for each policy violation:

- **Expulsion:** Permanent dismissal from the college with no possible future readmission to the college. A student who has been expelled is barred from visiting the campus.
- **Suspension:** Mandatory separation from the college for a specified period of time up to one year. An application for readmission will be considered after the time period of the suspension has elapsed. Readmission is subject to stipulations by the Disciplinary/Grievance Committee and approval of college officials. A student who has been suspended is barred from visiting the campus unless written permission is granted by the President.
- **Disciplinary Probation:** A sanction serving notice to a student that his or her behavior is in serious violation of college standards and policies. It is assigned for a time period of up to two trimesters. A breach of college standards or policies by a student during the probationary period may result in suspension or expulsion from the college.
- **Disciplinary Warning:** A sanction serving notice to a student that his or her behavior is in violation of college standards and policies. It is assigned for a time period of up to one year. A breach of college standards or policies by a student during the specified time period may result in further action including disciplinary probation, suspension, or expulsion from the college. A warning is usually oral, but may be written.
- **Termination or Change in College-Sponsored Housing Privileges:** A sanction which terminates or changes a student’s residency. This sanction is usually accompanied by other disciplinary sanctions determined by the Disciplinary/Grievance Committee.
- **Restitution:** Payment made for damages or losses to the college or to individuals as directed by the Disciplinary/Grievance Committee.
- **Fines:** Penalty fees payable to the college as determined by the Disciplinary/Grievance Committee.
- **Other Appropriate Action:** Sanctions not specifically described above which must be approved by the President.

DISCIPLINARY DUE PROCESS PROCEDURE

The Disciplinary/Grievance Committee will hear the case as soon as administratively possible. The committee will notify the student of the date and time for the proposed disciplinary hearing and furnish a complete statement of those charges to be considered. Failure of the student to appear at the date and time proposed will be deemed an admission of guilt and appropriate sanctions will be entered.

At the disciplinary hearing, the Disciplinary/Grievance Committee will present the charges and evidence supporting the charges against the student and may also call witnesses and cross-examine witnesses. The student will then be allowed to present his or her own testimony and evidence and may call witnesses and cross-examine witnesses. If witnesses are to appear on behalf of the student, a list of their names must be provided by the student to the Office of the President at least 48 hours before the hearing.

All hearings will be conducted on the college campus in “closed session” and shall be attended only by those persons authorized by the Disciplinary/Grievance Committee to be present. Information obtained in such hearings is considered to be privileged communication.

After hearing testimony and considering the evidence (its accuracy, credibility, and sufficiency), the Disciplinary/Grievance Committee will make the final determination of action to be taken and so

notify the student of the sanction imposed. The student is also informed of his or her right to appeal the decision of the Disciplinary/Grievance Committee.

APPEAL OF A DISCIPLINARY DECISION

Any student charged and found guilty of a disciplinary offense for which he/she has been sanctioned, is entitled to appeal the disciplinary decision according to the "Student Appeals Procedures" section of this handbook.

GRIEVANCE PROCEDURES

The grievance procedure at Wade College shall serve two purposes: to determine whether an injury alleged by the grievant was the result of an error in the institution's policies and procedures or in their administration, and if an error is established, to determine an equitable redress for the grievant.

Complaints may include selection and admission policies for students, a discriminatory action, racial or sexual harassment, attendance disputes, college-sponsored housing complaints, student disputes, policy violations, grades awarded, academic program or student services, and other general grievances. The purpose of the grievance procedure of Wade College is to ensure to all persons involved fair and equitable treatment and to develop a clear documentation trail for each case arising out of institutional conflict.

When the grievant is a student of Wade College, this grievance procedure shall consist of the following sequence of events:

All grievances voiced by students of Wade College must first be aired in an informal meeting between the student and the college representative directly involved not later than three (3) days after the occurrence of the event. Other college representatives may be present and act as mediators if deemed necessary or appropriate by the college President. At this face-to-face meeting, a genuine attempt must be made to resolve the issues(s) in question. It shall be the responsibility of the student grievant to:

1. Explain fully the nature of the grievance;
2. When and under what conditions the alleged injustice occurred; and
3. What redress is expected.

The college representative involved in the dispute shall have the responsibility to:

1. Hear the grievance;
2. Make an honest attempt to resolve the issue; and
3. Refer the problem to the Office of the President, if resolution is not possible at this level.

It shall also be the responsibility of the college representative involved to document the meeting in writing to include the date, location, person(s) involved, issues discussed, and results achieved.

When attempts at informal resolution of a student complaint have failed, a student may appeal a college policy or its administration in the following manner:

1. A written appeal, grievance, or complaint must be filed with the Office of the President not later than three (3) days after the conclusion of the informal meeting;
2. The written complaint must include at least:
 - a) Date of the incident (injury alleged by the grievant);
 - b) Nature of the grievance or the complaint;
 - c) Person(s) involved; and
 - d) Type of redress sought.
3. The Office of the President shall set the date, time, and place of a hearing to be held not later than seven (7) school days after receipt of the written complaint, and shall so inform the student grievant and all Disciplinary/Grievance Committee members.
4. At the hearing, the student grievant will be allowed to present his or her own testimony and evidence and may call witnesses and cross-examine witnesses. If witnesses are to appear on behalf of the student, a list of their names must be provided by the student to the Office of the President at least 48 hours before the hearing. The Disciplinary/Grievance Committee will hear testimony and review evidence from the appropriate respondent[s] relevant to the grievance or complaint and may also call witnesses and cross-examine witnesses.

All hearings will be conducted on the college campus in “closed session” and shall be attended only by those persons authorized by the Disciplinary/Grievance Committee to be present. Information obtained in such hearings is considered to be privileged communication.

After hearing testimony and considering the evidence (its accuracy, credibility, and sufficiency), the Disciplinary/Grievance Committee will make the final determination of action to be taken and so notify the student of the decision rendered. The student is also informed of his or her right to appeal the decision of the Disciplinary/Grievance Committee.

STUDENT APPEAL PROCEDURES

BOARD OF APPEALS

Students have the right to appeal any administrative action taken by the Disciplinary/Grievance Committee, as incurred, to a Board of Appeals, which is composed of the:

President
Executive Director
Directors of Education and Student Services
Director of Admissions and Marketing
Director of Financial Aid
Director of Alumni Relations and Placement
Any other individuals as appropriate for the situation involved

Students who wish to appeal an administrative action must request the appeal in writing and deliver or mail the request to the Office of the President within 72 hours of being informed of the action to be taken. Thereafter, the Board of Appeals will be assembled and has the responsibility for reaching a decision in each appeal that is in balance and in the best interests of the student and the college.

The Office of the President shall set the date, time, and place of a hearing to be held not later than two (2) school days after receipt of the written appeal, and shall so inform the student and all members of the Board of Appeals. The Board of Appeals will hold a hearing to: listen to oral testimony from appropriate parties involved and any witnesses; examine and cross-examine parties and witnesses; review relevant evidence; and render a decision.

BOARD OF TRUSTEES

Students who have a complaint or grievance that they feel is serious and have not been able to get any assistance from anyone within Wade College may make a final appeal within 72 hours of the Board of Appeals decision to the Board of Trustees. All complaints must be in written form presented to the Office of the President, with permission from the complainant(s) for a copy of the complaint to be forwarded to the college for a response. The complainant(s) will be kept informed as to the status of the complaint as well as the final resolution.

The Board of Trustees will review appeals only in regards to whether the student received due process. The decision of the Board of Trustees is final.

CAMPUS SAFETY AND SECURITY

The safety of all students is a major concern for the administration at Wade College. While efforts are made to create a safe environment that is conducive to academic success, safety is primarily the responsibility of each individual. Each student is encouraged to take appropriate safety precautions to protect his/her belongings and person.

The *Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act* requires colleges to publicize campus crime statistics and security measures. Wade College maintains data on crime statistics in the Office of the President and posts the information in its *Annual Security Report*. The *Annual Security Report* can be found on the college's website at:

http://www.wadecollege.edu/content/uploads/pdfs/wc_security_report.pdf

Paper copies of the *Annual Security Report* are available in the Office of the President.

NOTE: The college cannot totally protect its students any more than the police can protect all citizens who walk the streets; therefore, it is the students' responsibility to observe safety precautions.

WADE COLLEGE SAFETY PLAN

Emergency procedures to follow while on INFOMART and World Trade Center property are disbursed to students each trimester via electronic mail. Emergency procedures while on college-sponsored housing property can be found in the Wade College *College-Sponsored Housing Handbook*.

INFORMATION TECHNOLOGY

COMPUTER SERVICES

Current faculty, staff, and students have access to various types of microcomputers and computing systems for use in their education, research, and administrative activities. In addition, Internet access is available for use by computing account holders. Students who enrolled at Wade College are issued computer accounts for their use while attending Wade College. Open computer labs are available during normal hours of operation.

ACCEPTABLE USE

The computing resources at Wade College are provided for the use of Wade College students, faculty, and staff to support the educational programs, instructional activities, academic research, and administrative functions of the college. These resources are intended for the sole use of the college students, faculty, staff, and other authorized users, who are responsible for seeing that these computing resources and facilities are used in an effective, efficient, ethical, and lawful manner. The following policies and guidelines relate to all computing resources and their use.

1. Computer facilities/resources and accounts are owned by the college and are to be used only for educational- and college-related activities.
2. Accounts (IDs and passwords) are approved and issued by the Wade College. Accounts are issued to individuals and are intended for the sole use of that individual. An account assigned to an individual is not transferable and may not be used by others without explicit permission from an instructor, an administrator, or the President. The individual to whom the account has been issued is responsible for the proper use of the account, including password protection. The account holder shall keep his/her keywords and passwords confidential to protect them and their files. Users shall not give or sell passwords to others.
3. Users may use only the computing resources they are authorized to use and only for the purposes specified when their accounts were issued or permission to use the resources (i.e., microcomputers) was granted.
4. Users shall not access or copy software or data belonging to others or to Wade College without prior authorization. Users shall not transport software or data provided by Wade College to another computer site without prior written authorization.
5. Computer software protected by copyright is not to be copied from, into, or by using campus computing facilities, except as permitted by law or by contract.
6. Users shall follow the published procedures for using the college's computing resources and shall not modify any hardware or software provided by the college.
7. Users shall respect the rights of other users. A user shall not hamper or deprive another of access to resources or encroach on another's use of computing facilities. Users shall consider the impact of their conduct on other users.
8. The same standards of intellectual honesty and plagiarism apply to computer resources, computer programs, and files as to other forms of published work.

MISUSE OR ABUSE OF COMPUTING RESOURCES

In relation to the computer network, equipment, programs, or data, conduct for which disciplinary action may be taken, includes, but is not limited to, the following:

1. Unauthorized use of computing resources or use of computing resources for unauthorized or nonacademic purposes.
2. Unauthorized accessing or copying of programs, records, or data belonging to the college or another user, or copyrighted software, without permission.
3. Using computer resources to threaten or harass others.

4. Attempted or actual breach of the security of another user's account, depriving another user of access to college computing resources, compromising the privacy of another user, or disrupting the intended use of computing or network resources.
5. Attempted or actual use of the college's computing resources for commercial purposes or non-college/non-educational related activities.
6. Attempted or actual transport of copies of college programs, records, or data to another person or computer site without written authorization.
7. Attempted or actual destruction or modification of programs, records, or data belonging to the college or another user or destruction of the integrity of computer-based information.
8. Attempted or actual use of the computing facilities to interfere with the normal operation of the college's computing systems; or, through such actions, causing a waste of such resources (people, capacity, computer).
9. Other types of activities (the list is not meant to be inclusive) of behavior that are considered unethical and/or unacceptable including:
 - a. Attempting to alter system software or hardware configurations.
 - b. Attempting to deliberately degrade the performance of the computer system and/or depriving authorized users of resources or access to any college computer system.
 - c. Owning, using, or attempting to introduce worms, viruses, or Trojan horses.
 - d. Creating and/or running programs that are designed to identify security loopholes and/or decrypt intentionally secure data.
 - e. Misrepresenting one's identity in electronic communication.
 - f. Violating copyright and/or software agreements.
 - g. Using the college's computer resources for commercial or profit-making purposes without written permission from the President.
 - h. Violating rules and codes set by services subscribed to by the college.
 - i. Disobeying or disregarding computer lab rules and/or computer system rules, policies, procedures, and protocols.
10. Allowing another person, either through one's personal computer account, or by other means, to accomplish any of the above.
11. Any act or omission that violates federal, state, or local laws or regulations relating to computer equipment, programs, or data and which is not otherwise covered may be grounds for disciplinary action and referral to the appropriate law enforcement or investigative agency.

Computer abuse is covered in federal laws by the *Computer Fraud and Abuse Act of 1986* and the *Electronic and Communications Privacy Act of 1989*. The state statute for computer abuse is Chapter 33, Computer Crimes, Texas Penal Code. College policy is based on these laws. If a student is suspected of misuse or abuse of computing resources, the Disciplinary/Grievance Committee may impose one or more of the sanctions as outlined in the "Student Discipline" section of this handbook.

COMPUTING SECURITY

The security and integrity of the Wade College's computing resources are essential. Therefore, priority is given to maintaining system security and integrity, backing up the system, and general maintenance of the system.

To that end, the college does not take responsibility for the safe storage of student files. Students must keep their own copies of any information that is important to them. Wade College is not responsible for any loss of information from college computers or networks, regardless of the cause.

STAFF ROSTER

Harry Davros

President/Chief Executive Officer

All decisions of the college rest ultimately with the President. Students may consult the President with any question or concern regarding any aspect of the college. The President also oversees student accounts and financial issues.

Sue Wade

Founder and Executive Director

The Executive Director oversees the job and career planning and placement functions of the college. She is also in charge of all residency issues. She assigns roommates and approves room changes.

Frank J. Tortoriello

Treasurer

The Treasurer establishes and maintains systems and procedures for the collection, receipt, safe keeping, deposit, disbursement, and investment of funds. It insures timely payment of obligations.

Kimberly Parker/Mitzi Morris

Directors of Education and Student Services/Registrar

The Directors of Education and Student Services are responsible for providing support and solutions to students and faculty regarding all academic matters. They oversee the coordination of all campus and student activities, such as workshops, guest speakers, and graduation activities. Also, they are responsible for management of current and former student records.

Valda Macready

Director of Alumni Relations and Placement

The Director of Alumni Relations and Placement oversees alumni relations. She also assists the Executive Director with job and career planning and placement for students and graduates.

Joshua Brister

Library Director

The Library Director is responsible for providing support to the faculty and students through the library and through additional administrative duties. She works closely with faculty in selecting materials for the library. She directs all library areas, including the facilities, the collection, and the technical aspects.

Bobbie Baumgarten

Assistant Library Director

The Assistant Library Director provides a full range of library services during the evening program hours. She provides support to both students and faculty by maintaining access to the collections and facilities of the library.

Lisa Hoover

Director of Financial Aid

The Director of Financial Aid is the student's first source for information and/or assistance with financial matters. She helps students prepare financial aid forms and assists the President with all student financial issues.

Julia Andelman

Director of Admission and Marketing

The Director of Admissions and Marketing oversees all aspects of the admissions functions and the marketing plans of the college. She is also the college's liaison to individuals seeking information about, or enrolling in, the college.

Claudette Bergeron and Kaycee Phelps

Admissions Representatives

The Admissions Representative is the college's liaison to individuals seeking information about, or enrolling in, the college.

Mili Carter

Residence Director

The Residence Director lives on-site at the college's college-sponsored housing facility. She helps students living in college housing with maintenance issues. She also helps students move in and adjust to living in college housing.

Mark Schoch

Directorial Assistant

The Directorial Assistant provides administrative support to all college directors. He reports directly to the Director of Financial Aid. Areas of responsibility include financial aid, billing, job placement, admissions assistance, library support, and general campus operations.

Tina Williams

Administrative Assistant

The Administrative Assistant oversees all office operations and assists the Admissions and Marketing Department with recruiting and other support services.

HELPFUL PHONE NUMBERS

SUBSTANCE ABUSE

Al-Anon and Alateen information (24 Hr) www.al-anon.alateen.org	214-363-0461
Alcoholics Anonymous (24 Hr) www.dallasal-anon.org/	972-239-4599
Greater Dallas Council on Alcohol & Drug Abuse www.gdcada.org/	214-522-8600
Ethel Daniels Foundation, Inc. (24 Hr).	214-823-9090

PREGNANCY

Planned Parenthood www.plannedparenthood.org	214-363-2004
Buckner Adoption Services www.buckneradoption.org/	214-758-8000
Buckner Children's & Family Services www.bucknerchildren.org/dallas/index.asp	214-758-8000
Christian Services of the Southwest www.church-of-christ.org	972-960-9981
Dallas Pregnancy Resource Center www.dallaspregnancyresource.com/	214-343-2263
WIC (Women, Infants & Children) www.fns.usda.gov/wic/	214-670-7200
America's Crisis Pregnancy Helpline http://www.thehelpline.org/	800-672-2296
Greater Dallas Maternal Health & Family Planning	214-905-2100

LOW INCOME SERVICES

TX Dept of Health & Human Services (Food stamps, AFDC, TANIF) www.hhsc.state.tx.us/	972-337-6151
WIC (Women, Infants & Children) www.fns.usda.gov/wic/	214-670-7200
Attitudes & Attire	214-630-1667
Dallas Housing Authority www.dallashousing.org/	214-951-8300

COUNSELING

Galaxy Counseling Center www.galaxycounseling.org	972-272-4429
Children & Family Guidance Center (24 Hr) www.childrenandfamilies.org/	214-351-3490
Contact Counseling & Crisis Line (24 Hr) www.contactdallas.org/	972-233-2233
The Family Place Counseling Center (24 Hr) www.familyplace.org/	214-941-1991
Children's First Counseling Center (24 Hr) www.childrenfirstinc.org/	972-264-0604
Pastoral Counseling & Education Center (24 Hr) www.pcec-counseling.org/	214-526-4525

MISCELLANEOUS

Assurant Health Insurance http://www.assuranthealth.com/corp/ah/HealthPlans/Student	800-643-4675
Texas Workforce Commission www.twc.state.tx.us/	214-290-1031
Equal Employment Opportunity Commission www.eeoc.gov/dallas/index.html	214-655-3355
Legal Aid of North West Texas www.lanwt.org	214-748-1234
Texas Dept of Protective Services (Adults & Children) (24 Hr) www.dfps.state.tx.us/	800-252-5400
Victims Outreach (24 Hr)	214-358-5173
Genesis Women's Shelter (24 Hr) www.genesshelter.org/	214-942-2998
Suicide & Crisis Center www.sccenter.org/	214-824-7020
Parkland Hospital (24 Hr) www.parklandhospital.com/	214-590-8000
Parkland Rape Crisis & Sexual Abuse Center (24 Hr)	214-590-0430
Children's Medical Center (24 Hr) www.childrens.com	214-456-2000
Sexually Transmitted Disease Clinic, Dallas County	214-637-1819
Gay/Lesbian Community Center (AIDS outreach) www.recdallas.org	214-521-5124
Dallas Area Rapid Transit www.dart.org	214-979-1111
Family Outreach of Greater Dallas	214-371-0582
Greater Dallas Council on Alcoholism and Drug Abuse	214-522-8600
Hope Cottage Pregnancy and Adoption Center	214-526-8721
Mental Health Association of Greater Dallas	214-828-4192
Texas Veterans Commission www.tvc.state.tx.us/vetsed.htm	972-768-0442

If you need additional information, a list of all services in the greater Dallas area is located in the Offices of the Director of Education and Student Services.

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